

October 31, 2024

Dear Provider,

I am pleased to announce Blue Cross® and Blue Shield® of Vermont members will now have another option for receiving care and treatment with our new **Home Infusion Therapy** program. In the comfort of their own home, a member can receive infusion therapy safely and conveniently with a trained nurse.

A Few Advantages of Home Infusion Therapy for Members:

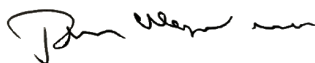
- Care is coordinated for the member, making the process easy and without any gaps in care.
- Members can opt-out at any time as participation is entirely optional.
- Members can receive care with a nurse trained in administering infusions in the home, reducing risk of hospital and facility acquired infections.

How the Program Supports Providers & Hospitals:

- Increase access to facility-based infusion therapy for patients who are not candidates for home infusion therapy.
- An experienced clinical team works together as one, coordinating with your team, making it a seamless experience with on-time delivery of your patient's infusion medication and supplies.
- Patients gain around-the-clock access to nurses and pharmacists, with continuous clinical and safety monitoring during their infusion to help prevent any treatment complications.
- Your patient(s) may receive a phone call or letter from us about the home infusion program, discussing the benefits of home infusion and helping them decide whether it is a good fit for them. With their consent, the home infusion provider will then reach out to you directly to assist with the transition to home infusion if you also agree it is a clinically appropriate setting for them.

If you have any questions regarding home infusion services, please contact the Blue Cross VT Provider Services department at 1-800-924-3494. Thank you for providing care to a Blue Cross Vermont member. As Vermont's only non-profit health plan, we take pride in providing our members with quality benefits and care.

Sincerely,



Dr. Tom Weigel, M.D.
Blue Cross and Blue Shield of Vermont
Chief Medical Officer