

\$0 / \$0 Deductible
Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, <https://www.bluecrossvt.org/documents/280-318-platinum-gold-silver-bronze-certificate-2024>. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [co-insurance](#), [co-payment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at <http://www.bcbsvt.com/glossary> or call (800) 255-4550 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall deductible ? | \$0 individual / \$0 family. | See the Common Medical Events chart below for your costs for services this plan covers. Your plan year: 01/01/2024 through 12/31/2024. |
| Are there services covered before you meet your deductible ? | Not applicable. | Not applicable. |
| Are there other deductibles for specific services? | No. There are no other specific deductibles . | You don't have to meet deductibles for specific services. |
| What is the out-of-pocket limit for this plan ? | \$0 individual / \$0 family. | The out-of-pocket limit is the most you could pay in a plan year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met. |
| What is not included in the out-of-pocket limit ? | Premiums, balance-billing charges, adult vision care, adult dental services and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit . |
| Will you pay less if you use a network provider ? | Yes. See www.bluecrossvt.org/find-doctor or call (800) 255-4550 for a list of network providers. | This plan uses a provider network . You will pay less if you use a provider in the plan's network . You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware, your network provider might use an out-of-network provider for some services (such as lab work). For certain emergency services and/or services at an in-network hospital or surgical center (as explained below), the maximum amount you may pay is the plan's in network cost-sharing amount. In these circumstances, the providers cannot balance bill you. Check with your provider before you get services. |
| Do you need a referral to see a specialist ? | No. | You can see the specialist you choose without a referral . |

*Deductible applies to these services. #No cost share when Covered Services are received by an Indian Health Service, Indian Tribe, Tribal Organization or Urban Indian Organization.

\$0 / \$0 Deductible
Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services



All [co-payment](#) and [co-insurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions & Other Important Information |
|--|--|--|---|---|---|
| | | Native American# Provider (You will pay the least) | In-Network Provider (You will pay more) | Out-of-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | No charge | No charge for primary care physician and mental health / substance abuse | Not covered | Some services require prior approval . For clarification on mental health services visit www.bluecrossvt.org/members/coverage . |
| | Specialist visit | No charge | No charge | Not covered | Some services require prior approval . |
| | Other practitioner office visit | No charge | No charge for chiropractic care, nutritional counseling, outpatient physical, speech and occupational therapy | Not covered | Some services require prior approval . Outpatient physical, speech and occupational therapy benefits are covered up to 30 visits combined. |
| | Preventive care/ Screening/ Immunization | No charge | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. For clarification on preventive services visit www.bluecrossvt.org/members/coverage . |
| If you have a test | Diagnostic test (x-ray, blood work) | No charge | No charge for office-based and outpatient hospital | Not covered | Some services require prior approval . |
| | Imaging (CT/PET scans, MRIs) | No charge | No charge | Not covered | Most services require prior approval . |

*Deductible applies to these services. #No cost share when Covered Services are received by an Indian Health Service, Indian Tribe, Tribal Organization or Urban Indian Organization.

\$0 / \$0 Deductible
Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions & Other Important Information |
|--|--|--|---|---|---|
| | | Native American# Provider (You will pay the least) | In-Network Provider (You will pay more) | Out-of-Network Provider (You will pay the most) | |
| If you need drugs to treat your illness or condition. More information about prescription drug coverage is at www.bluecrossvt.org/pharmacies-medications . This plan follows the National Performance Formulary (NPF). | Generic drugs | No charge | No charge | Not covered | Covers up to a 30-day supply for most prescription drugs . Some prescriptions require prior approval . |
| | Preferred brand drugs | No charge | No charge | Not covered | Covers up to a 30-day supply for most prescription drugs . Some prescriptions require prior approval . |
| | Non-preferred brand drugs | No charge | No charge | Not covered | Covers up to a 30-day supply for most prescription drugs . Some prescriptions require prior approval . |
| | Wellness drugs | No charge | No charge | Not covered | Covers up to a 30-day supply for most prescription drugs . Some prescriptions require prior approval . |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | No charge | No charge | Not covered | Some services require prior approval . If you see an out-of-network provider at an in-network facility, the most the provider may bill you is the in-network cost-sharing amount. |
| | Physician/surgeon fees | No charge | No charge | Not covered | Some services require prior approval . If you see an out-of-network provider at an in-network facility, the most the provider may bill you is the in-network cost-sharing amount. |

*Deductible applies to these services. #No cost share when Covered Services are received by an Indian Health Service, Indian Tribe, Tribal Organization or Urban Indian Organization.

\$0 / \$0 Deductible
 Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions & Other Important Information |
|---|--|--|---|---|---|
| | | Native American# Provider (You will pay the least) | In-Network Provider (You will pay more) | Out-of-Network Provider (You will pay the most) | |
| If you need immediate medical attention | Emergency room care | No charge | No charge for facility and physician services | No charge for facility and physician services | Must meet emergency criteria. If you have an emergency medical condition , and get emergency services from an out-of-network provider or facility, the maximum you may pay is the standard in-network cost-sharing amount and you cannot be balance billed. |
| | Emergency medical transportation | No charge | No charge | No charge | Must meet emergency criteria. If you have an emergency medical condition , and get emergency services from an out-of-network provider or facility, the maximum you may pay is the standard in-network cost-sharing amount and you cannot be balance billed. |
| | Urgent care | No charge | No charge | No charge | Applies to urgent care facilities. If you have an emergency medical condition , and get emergency services from an out-of-network provider or facility, the maximum you may pay is the standard in-network cost-sharing amount and you cannot be balance billed. |
| If you have a hospital stay | Facility fee (e.g., hospital room) | No charge | No charge | Not covered | Out-of-state inpatient care requires prior approval . If you receive care from an out-of-network provider at an in-network hospital or ambulatory surgical center, the most the provider may bill you is the in-network cost sharing amount and the provider cannot balance bill you. |
| | Physician/surgeon fees | No charge | No charge | Not covered | Some services require prior approval . If you receive care from an out-of-network provider at an in-network hospital or ambulatory surgical center, the most the provider may bill you is the in-network cost sharing amount and the provider cannot balance bill you. |

*Deductible applies to these services. #No cost share when Covered Services are received by an Indian Health Service, Indian Tribe, Tribal Organization or Urban Indian Organization.

\$0 / \$0 Deductible
Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions & Other Important Information |
|---|---|--|---|---|---|
| | | Native American# Provider (You will pay the least) | In-Network Provider (You will pay more) | Out-of-Network Provider (You will pay the most) | |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services | No charge | No charge | Not covered | Some services require prior approval . |
| | Inpatient services | No charge | No charge | Not covered | Includes facility and physician fees. Requires prior approval . |
| If you are pregnant | Office Visits | No charge | No charge | Not covered | Cost sharing does not apply for preventive services . Depending on the type of services, a co-payment may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.). For a list of services visit www.bluecrossvt.org/members/coverage . |
| | Childbirth/delivery professional services | No charge | No charge | Not covered | Out-of-state inpatient care requires prior approval . |
| | Childbirth/delivery facility services | No charge | No charge | Not covered | Out-of-state inpatient care requires prior approval . |

*Deductible applies to these services. #No cost share when Covered Services are received by an Indian Health Service, Indian Tribe, Tribal Organization or Urban Indian Organization.

\$0 / \$0 Deductible
 Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

| Common Medical Event | Services You May Need | What You Will Pay | | | Limitations, Exceptions & Other Important Information |
|--|--|--|---|---|---|
| | | Native American# Provider (You will pay the least) | In-Network Provider (You will pay more) | Out-of-Network Provider (You will pay the most) | |
| If you need help recovering or have other special health needs | Home health care | No charge | No charge | Not covered | Home infusion therapy requires prior approval . Outpatient physical, speech and occupational therapy benefits are covered up to 30 visits combined. |
| | Rehabilitation services | No charge | No charge inpatient; cardiac / pulmonary services no charge | Not covered | Inpatient rehabilitation services require prior approval . |
| | Habilitation services | No charge | No charge for inpatient services | Not covered | Requires prior approval . Outpatient physical, speech and occupational therapy benefits are covered up to 30 visits combined. |
| | Skilled nursing care (facility) | No charge | No charge | Not covered | Requires prior approval . |
| | Durable medical equipment (including supplies) | No charge | No charge | Not covered | May require prior approval . |
| | Hospice | No charge | No charge | Not covered | None |
| If your child needs dental or eye care | Eye exam | No charge | No charge per child exam; 100% of charges for adult exam | Not covered | One routine exam per calendar year. |
| | Glasses | No charge | No charge for child glasses; 100% of charges for adult glasses | Not covered | One pair of exchange-level frames and lenses for prescription glasses or one pair of equivalent contact lenses per calendar year. |
| | Dental check-up | No charge | Child: Class I: No charge, Class II: No charge, Class III: No charge Adult: 100% of charges | Not covered | Some services require prior approval . Deductible does not apply to Preventive fluoride supplements for children with non-fluoridated drinking water. |

*Deductible applies to these services. #No cost share when Covered Services are received by an Indian Health Service, Indian Tribe, Tribal Organization or Urban Indian Organization.

\$0 / \$0 Deductible
Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Infertility Medications
- Routine foot care (except for treatment of diabetes)
- Cosmetic Surgery (except with prior approval for reconstruction)
- Long-term care
- Weight loss programs
- Dental care (age 21 and older)
- Routine eye care (age 21 and older)

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Abortion
- Hearing aids (covered up to one per ear every three years)
- Bariatric surgery
- Non-emergency care when traveling outside the U.S. (www.bluecrossvt.org/members/coverage)
- Chiropractic care (requires prior approval after 12 visits)
- Private-duty nursing (covered up to 14 hours per plan year)

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at (866) 444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or the Department of Health and Human Services at (877) 267-2323 x61565 or www.cciio.cms.gov. You may also contact the [plan](#) at (800) 247-2583. Other coverage options may be available to you, too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit www.HealthCare.gov or call (800) 318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: (800) 255-4550.

Does this plan provide Minimum Essential Coverage? Yes.

[Minimum Essential Coverage](#) generally includes plans, [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium](#) tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium](#) tax credit to help you pay for a [plan](#) through the [Marketplace](#).

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*—————


\$0 / \$0 Deductible
Pharmacy: No charge

Coverage Period Begins: 01/01/2024

Coverage For: All Plan Type: EPO

Coverage Examples

About these Coverage Examples:

 **This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [co-payments](#) and [co-insurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) | | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|---|-----------------|---|----------------|---|----------------|
| ■ The plan's overall deductible | \$0 | ■ The plan's overall deductible | \$0 | ■ The plan's overall deductible | \$0 |
| ■ Specialist co-payment | \$0 | ■ Specialist co-payment | \$0 | ■ Specialist co-payment | \$0 |
| ■ Hospital (facility) co-payment | \$0 | ■ Hospital (facility) co-payment | \$0 | ■ Hospital (facility) co-payment | \$0 |
| ■ Other co-payment | \$0 | ■ Other co-payment | \$0 | ■ Other co-payment | \$0 |
| This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>) | | This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>) | | This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>) | |
| Total Example Cost | \$12,700 | Total Example Cost | \$5,600 | Total Example Cost | \$2,800 |
| In this example, Peg would pay: | | In this example, Joe would pay: | | In this example, Mia would pay: | |
| <i>Cost Sharing</i> | | <i>Cost Sharing</i> | | <i>Cost Sharing</i> | |
| Deductibles | \$0 | Deductibles | \$0 | Deductibles | \$0 |
| Co-payments | \$0 | Co-payments | \$0 | Co-payments | \$0 |
| Co-insurance | \$0 | Co-insurance | \$0 | Co-insurance | \$0 |
| <i>What isn't covered</i> | | <i>What isn't covered</i> | | <i>What isn't covered</i> | |
| Limits or exclusions | \$50 | Limits or exclusions | \$20 | Limits or exclusions | \$0 |
| The total Peg would pay is | \$50 | The total Joe would pay is | \$20 | The total Mia would pay is | \$0 |

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.
The prescription drug [out-of-pocket limit](#) might not be included in the above Coverage Examples.

NOTICE: Discrimination is Against the Law

Blue Cross and Blue Shield of Vermont (BCBSVT) and its affiliate The Vermont Health Plan (TVHP) comply with applicable federal and state civil rights laws and do not discriminate, exclude people or treat them differently on the basis of race, color, national origin, age, disability, gender identity or sex.

BCBSVT provides free aids and services to people with disabilities to communicate effectively with us. We provide, for example, qualified sign language interpreters and written information in other formats (e.g., large print, audio or accessible electronic format).

BCBSVT provides free language services to people whose primary language is not English. We provide, for example, qualified interpreters and information written in other languages.

If you need these services, please call (800) 247-2583. If you would like to file a grievance because you believe that BCBSVT has failed to provide services or discriminated on the basis of race, color, national origin, age, disability, gender identity or sex, contact:

Civil Rights Coordinator
Blue Cross and Blue Shield of Vermont
PO Box 186
Montpelier, VT 05601
(802) 371-3394
TDD/TTY: (800) 535-2227
civilrightscordinator@bcbsvt.com

You can file a grievance by mail, or email at the contacts above. If you need assistance, our civil rights coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
(800) 368-1019
(800) 537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



For free language-assistance services, call (800) 247-2583.

ARABIC

للحصول على خدمات المساعدة اللغوية المجانية، اتصل على الرقم (800) 247-2583.

SPANISH

Para servicios gratuitos de asistencia con el idioma, llame al (800) 247-2583.

FRENCH

Pour obtenir des services d'assistance linguistique gratuits, appelez le (800) 247-2583.

ITALIAN

Per i servizi gratuiti di assistenza linguistica, chiamare il numero (800) 247-2583.

GERMAN

Kostenlose fremdsprachliche Unterstützung erhalten Sie unter (800) 247-2583.

JAPANESE

無料の通訳サービスのご利用は、(800) 247-2583 までお電話ください。

NEPALI

निःशुल्क भाषा सहायता सेवाहरूका लागि, (800) 247-2583 मा कल गर्नुहोस्।

PORTUGUESE

Para serviços gratuitos de assistência linguística, ligue para o (800) 247-2583.

RUSSIAN

Чтобы получить бесплатные услуги переводчика, позвоните по телефону (800) 247-2583.

SERBO-CROATIAN (SERBIAN)

Za besplatnu uslugu prevodenja, pozovite na broj (800) 247-2583.

THAI

สำหรับการให้บริการความช่วยเหลือด้านภาษาฟรี โทร (800) 247-2583

TAGALOG

Para sa libreng mga serbisyo ng tulong pangwika, tumawag sa (800) 247-2583.

VIETNAMESE

Để biết các dịch vụ hỗ trợ ngôn ngữ miễn phí, hãy gọi số (800) 247-2583.

CHINESE

如需免費語言協助服務，請致電 (800) 247-2583。

CUSHITE (OROMO)

Tajaajila gargaarsa afaan hiikuu kaffaltii malee argachuuf (800) 247-2583 bilbilaa.